

Easy Airport Cars Suite 15, Jolyon House Amberley Way London, TW4 6BH

Credit Card Account Application Form

Tel: 020 8577 0123 Fax: 020 8711 3083

Registered Company Trading Name				
Company Registration Number			Vat Number	
Registered Business Address				
Telephone No		Fax		
Contact Name				
Contact E-mail Address				
Nature of Business				
Name on the Card				
Card Number				
Valid From /	Expiry Date	/	_ Security No	Issue No
Billing Address				
Type of a card				
No additional administration cost will be charged. There credit limit on this credit card account is £500.00.				
I / We (business details as above) account.) have read and aş	greed the ter	ms and conditions ar	nd would like to open an
Signature			Date	
Print Name				
Position in Company				

Terms and Conditions

- 1. The terms and conditions set out here shall apply between Easy Airport Cars (the "Company") and the party whose name and address is set out in the account application Form (the "Customer") and shall apply to the provision of any and all damage driver or delivery service (the "Service") undertaken from time to time by Easy Airport Cars for the customers during the continuance of this agreement and any and all other terms warranties and / or conditions implied by statute and / or common law are hereby expressly excluded to the fullest extend permitted by law.
- 2. The Company reserves the right to revise any of the terms and conditions stated here and will come into effect 1 hour after posting.
- 3. The charges payable by the Customer for the Service shall be at the rate specified in the company's schedule of charges of which copy is attached hereto. These charges can be rewired at any time by the company and will come into effect 1 day after posting.
- 4. Invoices will be issued every 2 weeks (14 days) or when the Customer's account reaches their credit limit given by the Company (£500.00) or which ever comes first. Your business credit/ debit card will be charged against your account after your invoices are raised. Credit limits increment are reviewed quarterly depending.
- 5. There are 20% additional charges over cash jobs. The prices shown on our website are for cash fares only. The main difference between cash and account jobs is that the cash service are not a guaranteed service while account jobs are with utmost priority and 100% guarantee. Moreover, account jobs will always take priority over cash jobs so your car can not be delayed or cancelled without prior notice. However, often customers use the cash service without problems
- 6. All order placed by the Customer will be charged to provided credit card / debit card. A monthly invoice for order placed by Customer will be posted/emailed to the Customer.
- 7. Without prejudice to the Company's rights hereunder to cancel any order place by the Customer if the transaction covering the order will fail.
- 8. The Customer shall to be entitled for any reason to withhold any payment of monies due to the Company and in particular shall not be entitled to do son in circumstances where the Customer is in dispute with the Company and / or claims money or compensation for the Companying respect of the service.
- 9. At the time of opening the customer account with the Company the company will set a limit on the total amount which may be outstanding or unpaid on such account at any one time.
- 10. All Costumer accounts will be issued with security account number that should be on all bookings. The Company does not accept any responsibility what so ever when security account number is used by unauthorised personnel and / or for unauthorised purposes. It's entirely on the Customer to keep the details safe.
- 11. No reservation is considered as accepted until confirmed by email, phone or fax and the customer have been issued with a reference/ booking number.
- 12. An additional surcharge of 50% on the prices listed on this site may be added on the following dates: 25, 26 December as well as 1 January.
- 13. There may be an additional charge if the passenger has to make a stop on the way of the journey (minimum £5) or any other diversion on the way. The drivers are competent and have a good working knowledge of London and strive to take the shortest possible route on that specific day. If you may need to make another stop on the way the passenger will need to give prior notices or during booking. If on the way the passenger suddenly needs to make a stop or there is optional extras they would like to take that was not booked in advance then it is up to the discretion of the driver to see if it is possible to comply with the request, they might need to pay cash for it and sign with the driver.
- 14. At the airport we include 1 hour waiting time for free once the flight has landed, and thereafter the charge will be 25p per minute. At a pickup from within London (residential address) we allow 5 minutes waiting time from the time the passenger has made the booking for, and thereafter 25p per minute waiting time. This mean our fares are based on a direct trip with passengers being ready to travel at the time and place as specified.
- 15. We do monitor the flight for any delays and there will be no extra cost to the passenger if the flight has been delayed. If the passenger misses the flight coming into one of the UK airports, the passenger has to call us immediately and there will be no extra cost involved if the passenger calls at least 1 hour before the scheduled arrival of that flight with their reference number.
- 16. A reservation may only be altered or cancelled with the permission of the company. It has to be done in writing (preferably email) or by phone.
- 17. Cancellations informed between 3 and 12 hours prior to time of journey mean that a £5 cancellation charge would be incurred.
- 18. Cancellations informed between 3 and 2 hours prior to the journey will incur 25% of the booking price.
- 19. Cancellations not informed up to 2 hours prior to time of booking may incur 100% of the booking price
- 20. If we pick up from a UK address the driver will wait up and till 15 minutes after the time the booking was made for. If we are unable to make contact with the passenger (ringing the doorbell and calling the contact phone number) we will pull the driver away and the passenger will be responsible for the full cost. At the airport the driver will go in 30 minutes after international/intercontinental flights and 20 minutes after European flights (unless the passenger has specified otherwise) He will wait at the information desk in the arrivals terminal. The passenger has 40 minutes waiting time for free thereafter. If the driver fails to make contact the driver he will put a call out for the passenger. If the passenger fails to show 30 minutes thereafter we will pull the driver away and the passenger will be liable for the full price.
- 21. If the passenger has been waiting at the information desk of the airport and fails to make contact with the driver, the passenger should call the company so as to arrange how to meet. Passenger should not just leave the airport without letting the company know, as this will be regarded as a 'no show'.

- 22. Illustrations, photographs and descriptions on the website, brochures, pricelists or documents serve merely as a guide and will not be binding.
- 23. The company reserves the right to make use of sub contractors to provide the service to the passengers. These sub contractors will be able to provide a high quality of service and will be licensed and comply with the regulations stipulated with the Public Carriage Office.
- 24. Prices of journeys also depend on the size of the vehicle. The Company or Company's driver (subcontractor) will have the right to refuse any passenger who has excess luggage, which would result in the car being unsafe while in transit. The passenger has to make sure that the correct sized vehicle is booked according to the guidelines set out and to notify us of any excess luggage.
- 25. The driver will kindly assist you to load your luggage if you prefer, but are not responsible for any damages to passenger's luggage.
- 26. The Company shall not undertake the carriage of delivery of: any money or securities (cash, cheques, bankers draft, bonds, share certificates in any form), antiques, precious metal, furs, jewellery (in any form and whatsoever value), any goods and property on any intrinsic value of more then £150, any good or property (in whatsoever nature) of hazardous, dangerous, inflammable, explosive or noxious nature and / or any goods or property which may materially deteriorate in transit unless the customer has prior commencement of the service in respect of such goods and property expressly notified he Company as to the nature and the value of the same and a director of the Company has expressly agreed in writing the company shall carry and deliver such goods and property.
- 27. Without prejudice to generality of clause 25 the Company shall have not in any event be liable directly or not directly for: consequential loss (whether for loss of profit or otherwise) and or loss, damage and / or it employees and / or agents or arising otherwise howsoever.
- 28. The Company shall be entitled to destroy any goods or property referred to in clause 25 in such manner as the company thinks fit if in the company's opinion it is proper to do so and the Company shall amount the Customer for money it receives (if any) on such destruction or disposal in excess of the cost incurred by the Company in so disposing of or destroying the goods or property
- 29. Without prejudice to generality of clause 25 the Company shall have not in any event be liable for any loss or damage arising directly or not directly from: breakdown, accident, adverse weather conditions, any act or commission on the part of the customer, any cause, act or circumstance beyond he control of the company (including without limitation, any strike (official or not) lock out or other form of industrial action or labour dispute, government regulation, legal restrictions, embargoes, fire, flood, Act of God, any consequence of riot war invasion, act of foreign enemy, hostilities (whether war be declared or not) civil war, rebellion or military or usurped power, confiscation, requisition or destruction of or damage to proper by or upon the order of our in the mane of any government of public or local authority), inadequate or inappropriate packaging of goods or incorrect of inadequate labelling or instruction received from the customer and / or the company being prevented of hindered from delivering goods or property
- 30. The Company does not have insurance for goods or property (of whatsoever nature) in transit (from the time of collection of the goods or property are collected by the Company or Company's Subcontractor up to and including delivery thereof) and the customer is advised to effect such insurance as the Customer deems necessary for the carriage of goods and / or property by the Company.
- 31. The company provides the passenger the option of additionally booking a baby seat, which will be £6 extra to the prices quoted. Please keep in mind that babies/ children are regarded as passengers and therefore to book the vehicle size accordingly.

Privacy and Security Policy

- i) We collect information about you for 2 reasons: firstly to process your booking and secondly to provide you with the best possible service.
- ii) We will not send out marketing email to you in the future unless you have given us your consent.
- iii) We will give you the chance to refuse marketing email from us or another trader in the future.
- iv) The type of information we collect are: your name, address, phone number, email address and your credit/debit card details. We will not collect any other sensitive information without your explicit consent. The information we will collect about you will be secure.
- v) Payments made on this site is via a secure server
- vi) The information we hold will be accurate and up to date. You may check the information we are holding by emailing us. If you find any inaccuracies we will delete or promptly correct it.
- vii) If we intend to transfer your information outside the EEA (European Economic Area) we will always obtain your consent first.

If you have any questions regarding privacy, please do not hesitate to contact us on 020 8577 0123 or booking@easyairportcars.com